

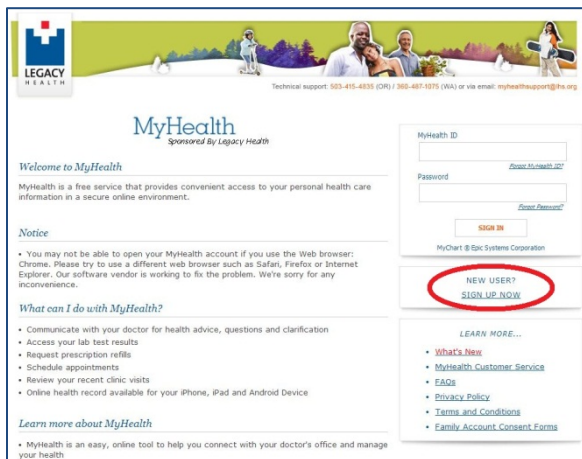
# Activating your MyHealth account

Legacy's online health record



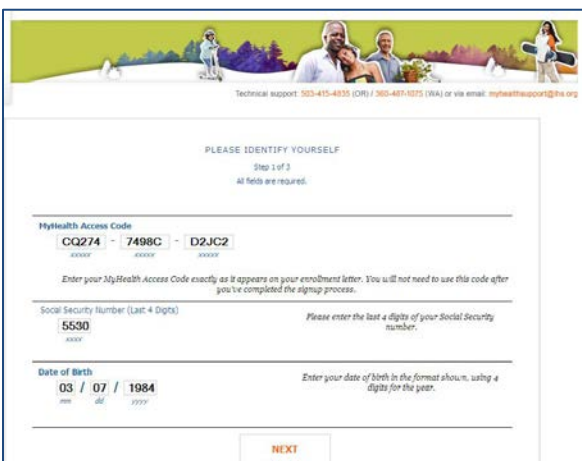
## Step 1

Go to: [myHealth.lhs.org](http://myHealth.lhs.org)



## Step 2

Click on Sign Up Now – it's on the right side, under New User?



## Step 3

Enter your Activation Code (printed on your After Visit Summary)

Enter the last 4 digits of your Social Security Number

Enter your date of birth

Click on the Next button

*You will not need your Activation Code again.*

[www.legacyhealth.org](http://www.legacyhealth.org)



EMANUEL Medical Center

GOOD SAMARITAN Medical Center

MERIDIAN PARK Medical Center

MOUNT HOOD Medical Center

SALMON CREEK Medical Center

RANDALL CHILDREN'S HOSPITAL Legacy Emanuel

LEGACY MEDICAL GROUP

LEGACY LABORATORY

LEGACY RESEARCH

LEGACY HOSPICE

**CHOOSE AN ID & PASSWORD**  
Step 2 of 3  
All fields are required.

Please choose your MyHealth ID and password.

MyHealth ID  Create a MyHealth ID. It cannot be changed, so think of one that is secure and easy to remember.  
ID may consist of a, 0-9, and \_ or @

Password  Create a password. Your password must be different than your MyHealth ID. Security tip: Use a combination of numbers and letters in your password. Also mix upper and lower case letters.  
MUST be 8 characters or more with at least one letter (A-Z) and one number (0-9). Example: aB77cdEef. Password is case sensitive.

Retype Password

Security Question  If you forget your password, MyHealth will present you with your selected security question and ask you for your secret answer. Make sure your answer is meaningful, but not easy for others to guess.

Secret Answer  Cannot include your password

**NEXT**

## Step 4

Create a MyHealth ID

Create a password (you must enter it twice)

Choose a security question

Choose a security answer

*You will need to enter your MyHealth ID and password each time you access your MyHealth account. Choose an ID and password that are easy for you to remember, but impossible for anyone to guess. Your password must contain both letters and numbers.*

**E-MAIL NOTIFICATIONS**  
Step 3 of 3

Enable E-mail Notifications?  
 Yes  
 No When new information is available in MyHealth (such as test results or messages), we will send a notification message to your Internet e-mail address.

E-mail Address  Your e-mail address will be used for alerts only. We will not share your e-mail address with anyone.  
Example: chris@company.com

Retype E-mail Address

**SIGN IN**

## Step 5

Enter your email address (you must enter it twice)

Click on Sign In

**TERMS AND CONDITIONS**  
To proceed, you must agree to the following conditions governing the use of this Web site.

**LEGACY HEALTH MYHEALTH TERMS AND CONDITIONS OF USE**  
Legacy Health is pleased to offer you (Ibfive Edgep) member information via a secure Web-based version of our computer system called MyHealth.

To request an account, submit your request to the Legacy clinic where you receive services. By requesting a MyHealth account, you agree to the Terms and Conditions of Use described below.

We think it is important for you to know how we handle information we communicate via MyHealth. This Terms and Conditions of Use outlines our policies and our capability to store, share, and disclose information. It is necessary to read this information carefully.

Please do not show this page next time

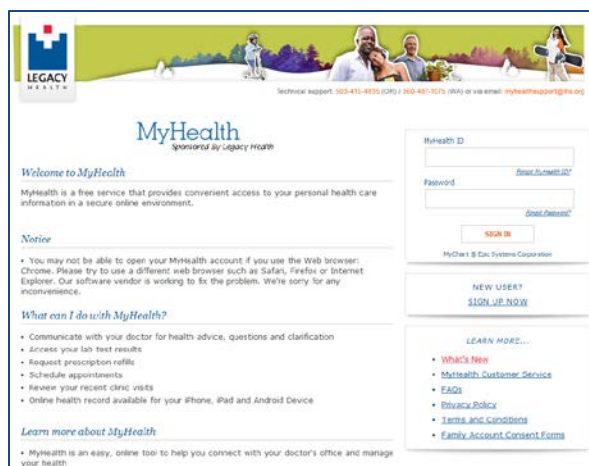
**ACCEPT**      **DECLINE**

## Step 6

Read the Terms and Conditions

You must agree to the Terms and Conditions in order to use MyHealth by clicking on Accept

*The Terms and Conditions will display each time you log in to MyHealth unless you check the box marked "please do not show this page next time".*



The image shows the MyHealth website homepage. At the top, there is a navigation bar with the Legacy Health logo and a search bar. Below the navigation bar, there is a large banner image showing a family of four. The main content area features the MyHealth logo and a welcome message. On the right side, there is a login section with fields for MyHealth ID and Password, and a SIGN IN button. Below the login section, there are links for NEW USER? and SIGN UP NOW. At the bottom, there is a section for LEARN MORE... with links to What's New, MyHealth Customer Service, FAQs, Privacy Policy, Terms and Conditions, and Family Account Consent Form.

## Step 7

To access your account again, visit **myHealth.lhs.org** and enter your MyHealth ID and password.

Please contact MyHealth Customer Service with activation, account, website or phone application issues. Please direct any medical or health related questions to your clinic. You can contact MyHealth Customer Service (Monday through Friday, 8 a.m. through 5 p.m.) at 503-415-4835 (OR) or 360-487-1075 (WA). You can also email us at [myhealthsupport@lhs.org](mailto:myhealthsupport@lhs.org).